

Date / Place

## RETURNS AND COMPLAINTS FORM

First Name

Last Name

Company

Contact phone

E-mail

Date and place of purchase

Product name

Model / Serial number

Reason for return / complaint:

- purchase by mistake
- product does not meet expectations
- product not as described
- faulty product
- withdrawal from purchase
- other .....

Detailed description of the returned / complained product:

Additional remarks:

*Please include a copy of the purchase document with your delivery.*

Signature